

## | BOOKING AND CANCELLATION TERMS AND CONDITIONS | SUNČANA VILLA

### I. BOOKING

You can book your accommodation as follows:

1. Send your booking order by use of a form available on our website [www.suncanavilla.com](http://www.suncanavilla.com). The order does not constitute the booking of accommodation. Booking is valid provided that you receive a return message from Sunčana Villa with the confirmation of your accommodation and accommodation dates.
2. Send your booking order by e-mail to: [info@suncanavilla.com](mailto:info@suncanavilla.com) The order should specify: your first name and surname, planned arrival date, planned departure date, number of people, type of apartment, your contact telephone number and e-mail address.
3. All changes in the booking order and previous arrangements must be delivered in writing / by e-mail. Otherwise they are invalid.

### II. BOOKING FEE

1. Having received your booking order, Sunčana Villa will send the confirmation to the e-mail address given in the order.
2. The booking will become lawfully valid upon the payment of a booking fee. The booking fee is EUR 500 per accommodation week.
3. The booking fee must be paid by bank transfer into the bank account of SUNCANA VILA SUKOSAN D.O.O, TRATICE 1A, 23206 SUKOSAN, which is the owner of Sunčana Villa, within 7 of the booking date.
4. Our data: SUNCANA VILA SUKOSAN D.O.O, TRATICE 1A, 23206 SUKOSAN, OIB: 87981604406  
Account number: 38 2500 0091 1012 5803 0  
IBAN: HR 38 2500 0091 1012 5803 0  
Swift: HAABHR2
5. The booking fee will be offset against the accommodation price.
6. In the event the booking is cancelled within more than 30 days before the arrival date, the booking fee will be fully refunded into your bank account within 14 days of your written cancellation.
7. The booking fee is only payable if your accommodation starts within more than 30 days of the booking date.
8. If your accommodation starts within less than 30 days of the booking date, you will only have to pay an advance payment.

### III. ADVANCE PAYMENT

SUNCANA VILA SUKOSAN D.O.O, TRATICE 1A, 23206 SUKOSAN

E: [info@suncanavilla.com](mailto:info@suncanavilla.com)

W: [www.suncanavilla.com](http://www.suncanavilla.com),

FB & IG - @suncanavillasukosan



1. Having received your booking order, Sunčana Villa will send the confirmation to the e-mail address given in the order.
2. The booking will become lawfully valid upon the payment of 50% of the price at the latest 30 days before the arrival date by bank transfer into the bank account of SUNCANA VILA SUKOSAN D.O.O, TRATICE 1A, 23206 SUKOSAN.
3. If your accommodation starts within less than 30 days of the booking date, the advance payment deadline will be specified in the booking confirmation.
4. The advance payment is deemed to be made on the date our bank account is credited.
5. The remaining part of the price deducted by the non-returnable deposit and the advance payment must be paid by bank transfer within 3 days of the arrival date.

#### **IV. TERMS OF BOOKING CANCELLATION**

1. The cancellation must be sent in writing to the following e-mail address: [info@suncanavilla.com](mailto:info@suncanavilla.com)
2. If the booking is cancelled within more than 30 days before the arrival date, the advance payment and the booking fee will be refunded.
3. If the booking is cancelled within less than 30 days before the arrival date, the advance payment and the booking fee will not be refunded.

SUNCANA VILA SUKOSAN D.O.O, TRATICE 1A, 23206 SUKOSAN

E: [info@suncanavilla.com](mailto:info@suncanavilla.com)

W: [www.suncanavilla.com](http://www.suncanavilla.com),

FB & IG - @suncanavillasukosan